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CRISIS MANAGEMENT IN TALL BUILDINGS CONFERENCE

On-Line | Wednesday 30 September 2020

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Advert



Welcome

Conference will be chaired by

ANDY BAKER QPM, LLB (HONS), AKC



I am delighted to be chairing the first global 'Crisis Management in Tall Buildings' conference here in London. Of course there have been previous conferences held - whether closed to law enforcement, closed to corporate groups or held as part of a wider conference or exhibition

- but this is the first, as far as we can ascertain, that is dedicated to the discrete requirements of tall buildings.

I was a career detective in the Metropolitan Police Service, rising to the rank of Commander. I was also fortunate to be trained by both the UK authorities at Hendon and US authorities at Quantico to be a hostage negotiator and crisis manager. Whenever deployed here or abroad as a negotiator, or attending COBRA, rank didn't matter. We were a team.

I thought that I had done my bit having served 30 years in the Met and then a further 10 years as a deputy director in the Serious Organised Crime Agency and the National Crime Agency - early retirement beckoned. However, a year after that early release, my former Commissioner, Lord Stevens of Kirkwhelpington, called to say he had "a job for me". Within 10 days of a first interview I was appointed Head of Security at The Shard.

Each day of the three years at The Shard was different: it was like being a Borough Commander in the police. It was a 24/7, 365 (366 this year!) job; and you didn't know what the next phone call or the next 'excuse me...' would bring. My extensive training in the police and SOCA/NCA held me in good stead, but there was a whole new language and culture to learn! Any small issue could easily expand to be a crisis and we built on and devised processes to respond as a team: any issue could prove to be too big for one or two people. There were always others that could be affected, a knock-on impact, or need for a communiqué.

This conference brings together experts and professionals to consider and discuss the challenges presented in and by tall buildings - some unique and restricted to high-rise buildings alone. We want to ensure that you are able to identify potential crises and prevent or better deal with them. Please take time in the margins to discuss issues with colleagues, many from across the UK and further afield. Introduce yourself to others - they could be owners, facilities managers, service providers, occupiers or others from the emergency services.

Thank you to our speakers, sponsors and supporters.

A warm welcome to one and all - enjoy your day.





TALL BUILDING FIRE SAFETY MANAGEMENT COURSE

Recognised by the Institution of Fire Engineers

Management of Fire Safety in Tall Buildings is essential if the risk of fire is to be kept within acceptable limits. More and more Tall Buildings are being built, and existing Tall Buildings modified and changed. Tragic fires in the recent past have shown how Tall Buildings can pose real challenges to firefighters and those charged with evacuating occupants. Competent fire safety management is the key to fire prevention.

Developed to compliment membership of the **Tall Buildings Fire Safety Network**, the Tall Building Fire Safety Management Training Course is packed with useful **tools and techniques** for those tasked with management.

Instructors on the course are **experts** in their field and come with a wealth of knowledge and experience. Delivered over 5 days in existing Tall Buildings, the course will cover a wide syllabus of relevant topics and **case studies**.



I attended the training course for fire safety management in tall buildings; although I have been doing fire safety for over 20 years this course really opened my eyes to the plethora of problems that have to be addressed when managing multi occupants in tall buildings and should not be underestimated. The instructors' were first class they brought their wealth of knowledge and practical experience to all the problems that can occur in these types of buildings and it was illuminating. I would thoroughly recommend this course to any person who has to manage fire safety in tall buildings.



DATES AND LOCATIONS OF NEXT COURSES

17-21 Aug 2020

on-line

19-23 Oct 2020

on-line

Tall Building Fire Safety Network Ltd

Unit 10, Maple Leaf Business Park, Ramsgate, Kent, UK. CT12 5GD

Contact email: russ.timpson@tallbuildingfiresafety.com



Crisisboardroom® Kit

- the 'Go To' Kit for Crisis Events

In use and deployed around the World, Crisisboardroom® has proven itself during real crisis events to be an invaluable tool for taking command of a crisis. The Crisisboardroom® Kit has been developed by industry experts to answer the simple questions when a crisis event occurs.

- ✓ What has happened?
- ✓ Who is taking Command?
- ✓ What is the Crisis Command Structure?
- ✓ What are the priorities?
- ✓ What are the risks?
- ✓ How are we managing safety?
- ✓ How are we managing our reputation?



Contact the Crisisboardroom® team to discuss how we equip your business or organisation to become more resilient:

Crisisboardroom Ltd

**Unit 10, Maple Leaf Business Park,
Ramsgate, Kent, UK. CT12 5GD**

Contact email:

russ.timpson@crisisboardroom.com

www.crisisboardroom.com





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CRISIS MANAGEMENT IN TALL BUILDINGS

Eminent speakers, case studies, threat assessments

Question Time...

12:50 - 13:30 The Panel to answer questions...

Panellists:

Adrian Moore

Chris Philips

Andy Baker

Steve Watts (TBC)

Narinder Dio (TBC)



Conference Agenda

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CRISIS RESPONSE

WEDNESDAY 30TH SEPTEMBER 2020

CRISIS MANAGEMENT IN TALL BUILDINGS – EMINENT SPEAKERS, CASE STUDIES, THREAT ASSESSMENTS

Chairperson: **Andy Baker, QPM**

- 09:45** Conference on line portal/platform open for delegates to 'arrive'
- 10:00** Welcome and Opening Comments – Conference Chair
- 10:20** Security and Crisis Mindedness – Stuart Osborne QPM, Former Deputy Assistant commissioner, counter terrorist lead
- 10:50** Protective Security Update – UK Government Security Advisor
- 11:20** Crisis Command in a Tall Building – Chris Phillips and Richard Stephenson
- 11:50** Crisisboardroom® Toolkit – Russ Timpson
- 12:20** Virtual Reality Crisis Stimulation – Prof. Ed Galea
- 12:50** Question Time – Panellists: Chris Phillips, Shane McMahon, Andy Baker, Adrian Moore, Steve Watts (TBC), Narinder Dio (TBC)
- 13:30** Break
- 14:00** Crisis Management in Tall Buildings – Be Ready – Andy Baker
- 14:30** Crisis Management in a High Profile High Rise – Magda Popescu, Facebook Dublin
- 15:00** Risks from Drones to High Rise Buildings – Patrick Rickerby, Terra Drone
- 15:30** Scenario Case Study: Major water release/flood within a Tall Building – Belfor UK
- 16:00** Practical Pandemic Planning – Shane McMahon, Horizonscan
- 16:30** Q&A with speakers
- 17:00** Close



ANDY BAKER

Andy Baker was a career detective who served 30 years in the Metropolitan Police Service attaining the rank of Commander. He then served 10 years as a deputy director in the UK's Serious Organised Crime Agency / National Crime Agency. He has undertaken the role of 'Gold' over 750 times in the MPS and around 100 times in his various senior roles in SOCA/NCA.

On retirement, he was head hunted into the Corporate World as Head of Security and was employed by Real Estate Management Limited – a company managing sites across London including The Shard.

During his three year stint at REM he realigned their Emergency Response Plan into a more flexible Incident Response Plan; provided training to Executives and senior managers in the Company. He continues to advise REM and other companies on their crisis management processes and response to incidents.



STUART OSBORNE QPM

Stuart Osborne has an extensive career in the public and private sector. He is a former Chief Police Officer retiring from The Metropolitan Police as a Deputy Assistant Commissioner where he held several national and international policing portfolios. More recently he has worked as a senior executive in a FTSE top 50 defence organisation with global responsibility for risk and security; and leading FTSE facilities management and consulting organisation as group head of risk and Managing Director for Risk and Resilience Consulting.

As Senior National Coordinator for UK Counter Terrorism, Stuart was the lead for all Counter Terrorism Investigations and Intelligence within the UK and for British interests overseas. He specialises in holistic security, resilience and risk management, security and business development, specialist protection and investigations and strategic leadership. Stuart has worked extensively in partnership with international business, government, military, worldwide law enforcement agencies and British security and intelligence services. He has held various International portfolios covering counter terrorism, risk assessment to prevent financial loss and personal injury, espionage investigations, insider threat prevention and anti-corruption practices.

As Director of Global Security for BA Systems between 2013-17, Stuart designed and led a Group-wide Risk, Security and Operations Business Transformation Programme that reduced organisational cost; enhanced client and employee confidence; and delivered increased shareholder value.

Whilst Head of Group Risk for Mitie, Stuart created and implemented new risk governance structures for all group businesses and 56,000 staff and contractors. This included the development of unique threat assessment and risk management tools and processes. These resulted in the design of risk and vulnerability resolutions that have reduced costs and improved business confidence. Additionally, he created and managed a Risk and Resilience consultancy business with an annual revenue of £2 Million.

Stuart was made a life member of the UK Association of Chief Police Officers in 2013 and he is a full member of the FBI chaired International Association Chief Police committee on terrorism. He is an Advisor to the UK government protection of the national infrastructure chaired Register of Security Experts and Specialists. Stuart was awarded the Queens Police Medal for leading organizational change and Counter Terrorism in 2011.

He has a Master of Science Degree in Security Management, Post graduate Diploma in Advanced Criminology and has written extensively on the motivation and methodology of those who commit 'Tiger Kidnaps'.



SAM DAWSON has worked in the Disaster Recovery Industry for over 15 years and is now responsible for developing and promoting BELFOR UK's Commercial Major & Complex Loss service offering in the UK and Internationally, and overseeing the BELFOR corporate emergency response programme - RED ALERT®. Sam has

worked extensively within the insurance property claims sector and with a wide range of global companies to develop and deliver market leading restoration, recovery and resilience programmes.

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IS YOUR BUSINESS OR ORGANISATION CRISIS FIT?

Horizonscan have completed over 300 crisis simulations around the world in the last 3 years. Scenario include:

✓ **FIRES AND FLOODS**

Long term denial of access

✓ **PRODUCT RECALL**

Tracking of product and evidence gathering

✓ **CYBER-ATTACKS**

Loss of control of data

✓ **PANDEMIC**

Working with reduced workforce

✓ **MEDIA STORM**

Brand reputation and damage mitigation

✓ **ACTIVE SHOOTER**

Terrorist action and crime response

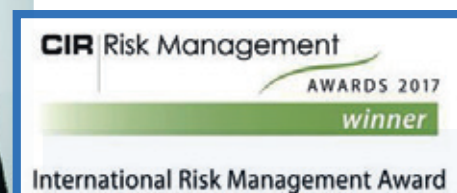
✓ **SUPPLY CHAIN INTERRUPTION**

Denial of manufacture/service delivery

Contact the Horizonscan team to discuss how we can coach your business to become more resilient

T: (+44) 1304 806873 E: enquiries@horizonscanbcp.com

Innovation House, Discovery Park, Sandwich, Kent, UK. CT13 9FF



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MAGDA POPESCU GLOBAL SECURITY
COORDINATOR - EMEA -FACEBOOK

In my current role I am part of the Global Security team at Facebook, focused on the technical aspect of security, providing guidance and assistance to all security personnel throughout EMEA. Leadership, management and guidance to the regional Security

Team leaders, Receptionists and Officers. Oversee the consistency of client security programs region-wide.



PATRICK RICKERBY TERRADRONE

TerraDrone are a global leader in UAV services with offices in 30 countries around the globe.

The company specialises in survey and inspection services using aerial vehicles and works across the offshore industry in Oil & Gas & Wind as well as onshore in topographical survey and building

inspections.

TerraDrone Europe's Director, Patrick Rickerby will be discussing the use of drones for inspections in built up areas and highlighting the many ways drones can be used for security and maintenance.

The presentation will also focus on the licencing and permission required from UAV operators for operating in cities and what companies can do to monitor and detect drone activity. Finally, a look to the future, outlining a few stand out drone technologies which are already making an impact.

Patrick Rickerby is an experienced Geospatial Analyst and UAS specialist with over 15 years' experience in the Geospatial and Remote Sensing industry.

As Director for Terra Drone Europe he is responsible for all UK operations focusing on surveys and industrial inspections. Patrick is also an experienced UAS pilot with the basis of his training originating from his time with the Royal Artillery.



RICHARD STEPHENSON

Owner and founder of YUDU Sentinel, the fast growing crisis communication platform for looking after staff and keeping operations running during major disruptive incidents. Richard has held CEO roles in private equity investments and tech start-ups in the UK, USA, France and Asia and is an

experienced conference speaker.

